

Arootin Shahbazian

Server Administrator & IT Infrastructure Specialist

IT infrastructure specialist with 8+ years of hands-on experience supporting servers, networks, hosting platforms, virtualization, backup systems, monitoring, and business email services. Known for practical troubleshooting, reliable operations, continuous learning, and clear collaboration with technical and non-technical teams.

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Professional Experience

2025 — Present

Technical Support Specialist

Host Iran

Support hosting and server customers with DNS, email, control-panel issues, website migration, and service troubleshooting.

cPanel · DirectAdmin · DNS · Email · Migration

2023 — Present

Server Administrator

Web24 & JetSEO

Operate, maintain, and monitor production servers; configure hosting control panels; manage backup routines; and resolve infrastructure and service incidents.

Linux · WHM/cPanel · Backup · Monitoring · Web Hosting

2020 — 2023

Technical Support Specialist

Iran Host

Provided technical support for web hosting and email services across cPanel, Plesk, SmarterMail, and WHMCS environments.

2019 — 2020

IT Support & Help Desk

Red Crescent Society and Healthcare Organizations

Delivered end-user, hardware, software, and network support through Samaneh Hooshmand and Mehregan IT, including assignments at Khatam-al-Anbia and Army hospitals.

2018 — 2020

IT Project Lead & Support Specialist

Arvin Padid

Supported IT operations and project delivery for organizations in petrochemical, insurance, energy, and commercial sectors.

— Technical Expertise

Hosting & Linux

WHM/cPanel, DirectAdmin, Plesk, SolidCP, WHMCS, Linux, WordPress

Windows Infrastructure

Active Directory, DNS, DHCP, IIS, WSUS, Windows Server, MCSE

Virtualization & Storage

VMware, ESXi, Hyper-V, SAN/NAS

Backup & Monitoring

Veeam, PRTG, Zabbix, Grafana

Email Services

Exchange, SmarterMail, hMailServer, Roundcube

Networking & Support

Network+, CCNA fundamentals, MikroTik, passive networking, Help Desk

— Selected Practical Work

- Server administration and day-to-day infrastructure maintenance for hosting and SEO platforms.
- Backup planning, operational checks, and recovery-oriented support using Veeam and hosting backup tools.
- Infrastructure monitoring and incident investigation using PRTG, Zabbix, and Grafana.
- Website, DNS, and email migration across hosting control panels.
- Active Directory and core Windows network-service configuration.

— Education

B.Sc. in Computer Software Engineering

Islamic Azad University, Roudehen Branch · In progress

— Training

- Course 740 — Amir Choopani Institute, 2017
- Installing & Configuring Windows 10 — 2017
- Network+ — 2016
- A+ — Tehran Institute of Technology, 2016
- ICDL I, II & III — IZ Iran Institute, 2012–2013
- Additional training: AutoCAD 2D, Internet Services, Windows, Photoshop, and fast typing

— Languages

Persian · Armenian · English